



**HE Space** is a successful international space company. For 40 years, we have been supporting our customers with qualified experts in the field of engineering, science and administration. HE Space has joined forces with CS Group to lead the engineering and digital space market in Europe and to provide highly skilled consulting.

## **Galileo L2/L3 Maintenance Engineer**

### **Key Tasks and Responsibilities**

As part of the Galileo Service Operator (GSOp) L2/L3 Galileo Mission Segment (GMS) Maintenance team at DLR , you will have the following responsibilities:

Corrective Maintenance (SW): Incidents and Anomalies assigned to L2

- Restore Service/Restore Redundancy;
- Investigate root cause/support OR assessment/OPS and L1;
- Provide way forward (HW repair, recovery procedure, escalation to AR);
- Implementation solution via SDT REQ;

Corrective Maintenance (HW) : Incidents and Anomalies assigned to L2;

- Restore Service/Restore Redundancy (installation & configuration of HW);
- Support OR assessment/OPS and L1 queries;
- Investigate root cause;
- Implement solution (via CCR if required);
- Issue of the Return Material Authorisation (RMA);
- Sending of a replacement unit (repair or new);
- Shipping to destination (GCC or GISLC);

Preventive Maintenance (SW and HW)

- Maintenance Procedures Execution as per GMS/GSMC maintenance manuals;

### **Skills & Experience**

You will have the following qualifications and relevant experience:

- Bachelor's or Master´s degree in engineering or equivalent
- At least two years of experience in Operations or maintenance of complex ICT environments as well as in Ground systems testing and validation.
- Experienced using Linux and Linux scripting.
- Software development and/or Software Validation experience.
- Experience with virtualization technologies such as VMWare or Docker is good to have.
- Software/Web development is a plus.
- Knowledge of network configuration and design

## Passionate about people and passionate about space

- Availability to support on-call service
- Active PSC (personal security clearance)
- Fluency in English is mandatory; knowledge of another European language is an advantage.

This job is located in Paris, France or Fuccino, Italy.

If you think you have what it takes for this job, please send your CV (in English and in Word or PDF) to Medina Djakova, by clicking on the button "Apply for this job" quoting job **DE-HP-24047**.

An exciting and dynamic international working environment awaits you!